

# Retain > Return

*Get your credits under control.*

## OUR CREDIT DIAGNOSTIC TOOL IS PERFECT FOR:

- Analyzing trends
- Isolating exceptions
- Reducing credit issues
- Identifying leakage points

## IMPROVE CLIENT SATISFACTION:

- Reduce clients' credits
- Remediate casual factors
- Enlighten consulting staff

**CONTACT US FOR MORE INFO.**

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## Deploy the tools you need to

## *Eliminate the waste.*

Ascendive's Project Delivery Platform is a Cloud based services solution that enables better analysis and prevention against issuing credits.

Our **Credit Management** solution gives all senior delivery personnel the ability to track, analyze, prevent and remediate client credits:

- Create risks specific to your projects that could result in a credit
- Define allowable credit types (product discount, credit memo, etc.)
- Configure and track credit reasons (rework, software defects, etc.)
- Identify and monitor actual credits against perceived risks
- Track credits against specific tasks and project contributors
- Analyze credit issue trends by personnel, risks, clients, etc.
- Spot warning signs in projects early and prevent credits

## What this means for you:

Most professional service organizations at some point are required to issue credits to the client. Whether it is work done to fix a vendor's software defect, rework due to inexperienced consultants or just improving a client relationship over a misunderstanding, you need to understand causal factors, spot trends and enable remediation.

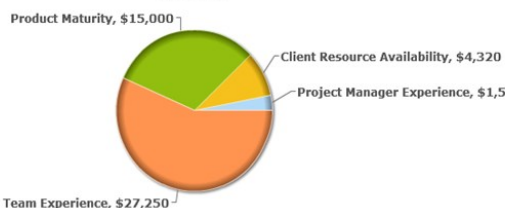
Ascendive's Credit Management tool enables all the relevant data capture to provide you with information to make informed decisions.

## Why Ascendive?

Ascendive provides a comprehensive suite of professional service production solutions that enable service organizations to harvest their IP, productize it, and then reuse their IP as a competitive advantage.

**CREDITS BY CREDIT RISK TYPE**

In \$ Value



**CREDITS BY ASSIGNED TO**

Value in \$

